

Quality Policy Statement

Our Vision

To be regarded as the UK's leading cabling solutions manufacturer by our customers, industry peers and other stakeholders.

Our Mission

To consistently surpass the high standards of quality and service demanded by our customers by providing unrivalled expertise for cabling solutions and for delivering cables that meet specification on time every time.

To achieve this goal all of us must understand and ensure the following principles are adhered to.

Customers

- Identify and understand our customers' requirements and ensure we can meet them.
- Maintain good working relationships with our customer.
- Encourage customer feedback to help us improve performance and service.

Internal Systems

- Understand and manage our processes to ensure they are performed effectively and safely.
- Sustain quality excellence through the management of risks and the continual improvement of processes and services.
- Ensure suitable manufacturing and test equipment is available and maintained.
- Set and achieve quality objectives.
- Maintain a quality management system that complies with the requirements of ISO9001:2015 and other applicable legislative and regulatory standards.

Staff

- Employ and retain a skilled workforce who share the Company's vision and values.
- Provide a safe working environment for all.
- Provide training to employees to ensure they have the relevant skills to fulfil their duties.
- Engage with employees to obtain feedback to help identify opportunities for improvement.

Suppliers

- Only use reliable and competent suppliers who share our commitment to customer satisfaction.
- Maintain close relationships with key suppliers for our mutual benefit.